

Account Registration and Services Agreement

OQForex | www.oqforex.com | Version 1.0

Last revised: 23 October 2026. Effective upon publication on the website.

1. Contracting party and scope

ORIGIN QUANTIFICATION LIMITED, a Hong Kong company with Business Registration Number 73576284, operates the OQForex website at www.oqforex.com. Our registered office is at Workshop 60, 3/F, Block A, East Sun Industrial Centre, No. 16 Shing Yip Street, Kwun Tong, Kowloon, Hong Kong. In this document, “Company”, “we”, “us” and “our” refer to that company. These terms govern website access, registration and any service expressly ordered from us. An individual order or separately accepted service agreement may supplement these terms and prevails on its specific subject, subject always to mandatory law. These terms are not a brokerage, custody, investment-management or client trading agreement.

2. Acceptance and eligibility

You accept these terms by an affirmative acceptance during registration or ordering, or by otherwise expressly agreeing to them. You must be at least 18, have the applicable legal capacity and authority, and use services only where lawful. Business users must be authorised to bind their organisation. Provide accurate information and keep material account details current. We may apply proportionate verification and lawful restrictions relevant to the requested service. Opening a website account does not itself authorise a payment or financial transaction.

3. Website account and financial accounts

A website account is an administrative login, not a bank or trading account. These terms do not authorise us to hold client trading money, execute trades, manage investments, obtain passwords or operate your external account. Any financial account or regulated service requires the relevant provider’s separately identified contract, disclosures and lawful permissions. A company or business registration is not a financial-services licence. Do not treat the OQForex name, website content or this agreement as proof of regulatory authorisation.

4. Services and orders

The description made available before you order identifies the service, deliverables, duration, technical requirements and charges. You are bound to a paid service only after a separate order is accepted and any required payment authorisation is given. If material information is missing or unclear, request clarification before ordering. We will perform agreed services with reasonable skill and care. General website materials do not, by themselves, constitute personalised investment advice or a promise of a particular outcome.

5. Fees, renewals and changes

Before committing to an order, you must be shown the price or calculation method, currency, applicable taxes and additional fees, payment timing, service period and any renewal arrangement. Registration alone does not authorise billing. Automatic renewal requires clear disclosure and any legally required express authorisation. Cancellation must be available through the applicable order/support channel. Changes to future prices or renewal terms require reasonable advance notice and a chance to cancel before they apply. We will not retrospectively impose an undisclosed fee.

6. Cancellation and refunds

The cancellation and refund terms disclosed with your order apply subject to mandatory law. Contact us promptly with the order reference to request cancellation or report non-delivery or defective performance. Where we cannot supply the agreed service, we will provide the remedy required by the contract and applicable law, including a refund where due. Statutory withdrawal, refund and consumer remedies remain available. Immediate digital delivery or early performance affects withdrawal rights only where the law permits and the required separate request, consent and acknowledgment have first been obtained. No general no-refund rule overrides mandatory rights.

7. Security and permitted use

Keep credentials confidential and promptly report suspected misuse. Do not send passwords, one-time codes or unrestricted account authority to support staff. You must not commit fraud, infringe rights, disrupt systems, evade lawful restrictions or access information without permission. Use purchased software and content only within the agreed licence. No restriction excludes rights that cannot lawfully be restricted, including applicable interoperability rights. You remain responsible for activity you authorise, but not automatically for every unauthorised use irrespective of fault or law.

8. Intellectual property and submitted material

The Company or its licensors retains rights in website materials, branding and software. We grant only the access/use permission necessary for your agreed service; ownership is not transferred unless expressly agreed. You retain rights to your submitted material and grant us a non-exclusive permission limited to hosting, processing and using it to fulfil your request and applicable lawful obligations. Do not upload information you are not entitled to provide.

9. Third parties, data and risk

External sites, brokers, payment services and platforms operate under their own contracts. Identify the actual provider and its applicable terms before using them. Referral remuneration or material conflicts relevant to a recommendation or introduction must be disclosed before the relevant decision. Our Privacy Policy explains data handling; it is a notice, not blanket consent. Any trading-related content or tool must be considered with the Risk Disclosure. Historical, simulated and automated results do not guarantee future performance.

10. Suspension and termination

You may request account closure through our contact route. We may restrict or end access where reasonably necessary for material breach, actual security risk, legal requirements or service discontinuation. Where practicable, we give reasons, notice and an opportunity to remedy; urgent restrictions will be reviewed promptly. We will handle prepaid services, refunds and legally required data access fairly under the applicable contract and law. Account suspension does not create a right to confiscate money or arbitrarily prevent lawful withdrawal from an external provider.

11. Liability and interruptions

We do not promise uninterrupted access, error-free market information or investment profits. We remain responsible for the service standard and liabilities imposed by applicable law. Nothing excludes or limits fraud, wilful misconduct, gross negligence, liability that cannot lawfully be excluded or restricted, or mandatory consumer remedies. Each party's liability otherwise depends on the applicable law and proven circumstances. Events beyond reasonable control may affect delivery, but do not remove accrued payment/refund rights or legally required remedies.

12. Complaints and governing law

Write to ORIGIN QUANTIFICATION LIMITED, Attention: Legal and Privacy, Workshop 60, 3/F, Block A, East Sun Industrial Centre, No. 16 Shing Yip Street, Kwun Tong, Kowloon, Hong Kong. Please identify the relevant website account or transaction and the nature of your request, but do not send passwords, verification codes or unnecessary identity documents. You may also use any support channel expressly identified by us on the website or in your service correspondence. We will review complaints fairly and communicate the outcome or further information needed. Hong Kong law governs this agreement and the Hong Kong courts have non-exclusive jurisdiction. This does not deprive consumers of mandatory protections or court rights available under applicable law in their habitual residence. There is no compulsory arbitration or class-action waiver in these terms.

13. Changes and general provisions

Material changes receive reasonable advance notice before taking effect, with renewed acceptance where legally required. Changes do not retrospectively alter accrued rights or paid orders without a lawful basis and any required agreement. If a provision is unenforceable, the remaining provisions continue to the extent permitted by law. No waiver arises merely from delayed enforcement. This agreement is issued in English; mandatory rights to understandable information remain unaffected.